JOB DESCRIPTION

Position Title	Lead Tester
Job Code	
Job Description Author	
Sector	International Airports
Business / Function	
Department / Sub Department	IT
Designation	Lead Tester
Job Responsibility Level	Associate Manager
Location	Crete, Greece.
Date	01 July 2025

1. JOB PURPOSE

To lead and manage a team of testers responsible for ensuring the quality and reliability of airport ICT systems. This role will involve developing and executing test strategies, test plans, and test cases, as well as managing the testing process to deliver high-quality solutions.

2. KEY ACCOUNTABILITIES

To ensure the successful delivery of the Crete Airport ICT.

Key Areas	Key Accountabilities	Key Performance Indicators (KPIs)
Test Strategy and Planning:	Develop and execute comprehensive test strategies, plans, and test cases aligned with project requirements and business objectives.	Timeliness of Test Plan Creation
	Identify and prioritize testing activities to ensure effective coverage of functional, non-functional, and integration testing.	Test Plan Coverage
Test Execution	Lead and manage test execution activities, including functional testing, system integration testing, performance testing, and security testing.	Test Case Execution Efficiency
	Monitor test progress, identify and resolve issues, and track defects.	Test Case Execution Coverage
Test Automation	Promote and implement test automation	Test Automation Coverage

	frameworks and tools to improve testing efficiency and reduce manual effort	
	Develop and maintain automated test scripts	Test Automation Efficiency
Defect Tracking and Management	Track and manage defects using defect tracking tools.	Time to Defect Resolution
	Work closely with development teams to resolve defects and ensure timely fixes.	Defect Resolution Rate
Stakeholder Management:	Communicate effectively with stakeholders, including project managers, developers, and business analysts.	Stakeholder Satisfaction
	Provide regular updates on testing progress and status.	Proactive Issue Resolution
Continuous Improvement	Identify opportunities for process improvement and implement innovative testing techniques.	Number of Improvement Initiatives Implemented
	Stay up-to-date with industry trends and emerging testing technologies	Time Taken to Implement Improvement Initiatives

3. INTERACTIONS

External - Designers, consultants, Clients, IE sub-contractors Airline, Retailers and Gov agencies	**Internal -** Management, Employees and partners

4. SKILLS AND KNOWLEDGE

Educational Qualifications

Bachelor's degree

Relevant and total years of Experience

 Minimum 8 years of experience in leading and executing projects testing
 Strong understanding of software testing methodologies and techniques, including functional, non-functional, and integration testing.
 Experience in test automation frameworks and tools (e.g., Selenium, JUnit, TestNG).
 Proficiency in test management tools (e.g., JIRA, TestRail).
 Strong analytical and problem-solving skills.
 Excellent communication and interpersonal skills.
 Ability to lead and mentor a team.
 Experience in testing airport ICT systems, including passenger processing systems, baggage handling systems, and security systems, is preferred